

INFORMATION FOR ELECTRICAL CONTRACTORS

Hager B&R recalls 'mono' range of single module RCBO (combination RCD & MCB)

As a specialist of top quality electrical protection devices and solutions, Hager B&R prides itself on the quality of our products and the safety of our customers.

A potential defect has been detected on Hager RCBO references AD310T, AD316T, AD320T & AD325T known as 'mono' resulting in a risk of electric shock.

Whilst the fault is very rare and estimated to affect only 0.15% of the products and in the absence of any serious incident, we have taken the voluntary decision to recall all of the products sold and installed in Australia.

Products affected include:

AD310T - 1 module RCBO 10A 30mA
AD316T - 1 module RCBO 16A 30mA
AD320T - 1 module RCBO 20A 30mA
AD325T - 1 module RCBO 25A 30mA

These products have been sold nationally from July 2010.
No other Hager branded RCBO's are affected by this recall.

Action required by contractors:

Contractors who have purchased or installed the 'mono' RCBO's are required to:

1. STOP installing the 'mono' product.
2. Identify the addresses of all known installations since July 2010.
3. Quantify the number of each reference installed.
4. Call the recall hotline on **1300 786 685** or email **recall@hagerbr.com.au** or connect to the web page **www.rcboreplacement.com.au** to obtain instructions for replacement of affected products.

Contractors will receive:

1. A unique number to track their installation.
2. An agreed rate for replacement of products in all identified installations.
3. Replacement products along with a prepaid return satchel for the recalled 'mono'.
4. A form to return together with the recalled 'mono' products when the job is completed.

The success of this operation depends on our capacity to react quickly.

As partners in the electrical industry, we all share a responsibility and a duty of care to the consumers. We trust you appreciate the critical nature of this recall and we rely on your support and assistance.



ELECTRICAL SAFETY RECALL

**Single module RCBO's
(combination RCD & MCB)**

**Hager 'mono' range
AD310T, AD316T, AD320T & AD325T**

Identification:
Products affected include:
AD310T - 1 module RCBO 10A 30mA
AD316T - 1 module RCBO 16A 30mA
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Hazard:
Risk of electrical shock.

Action required:
Electrical wholesalers and electrical contractors are advised to stop selling and/or installing the above products and contact Hager B&R Pty Ltd to arrange return of their stock and/or replacement of the installed products.

For further information
Please direct all calls and any queries concerning this recall to
Telephone: 1300 786 685
Website: www.hagerbr.com.au
Email: recall@hagerbr.com.au

See www.recalls.gov.au for Australia Product Recalls Information



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