

# INFORMATION FOR ELECTRICAL WHOLESALERS

## Hager B&R recalls 'mono' range of single module RCBO's (combination RCD & MCB)

As a specialist of top quality electrical protection devices and solutions, Hager B&R prides itself on the quality of our products and the safety of our customers.

A potential defect has been detected on Hager RCBO references AD310T, AD316T, AD320T & AD325T known as 'mono' resulting in a risk of electric shock.

Whilst the fault is very rare and estimated to affect only 0.15% of the products and in absence of any serious incident, we have taken the voluntary decision to recall all the products sold and installed in Australia.

### Products affected include:

AD310T - 1 module RCBO 10A 30mA  
AD316T - 1 module RCBO 16A 30mA  
AD320T - 1 module RCBO 20A 30mA  
AD325T - 1 module RCBO 25A 30mA

These products have been sold nationally from July 2010.  
No other Hager branded RCBO's are affected by this recall.

### Action required by wholesalers:

Wholesale branches that have purchased and sold the 'mono' RCBO are required to:

1. STOP selling the 'mono' products.
2. Return all stock of 'mono' products to Hager B&R as per the current GRA process.
3. Identify and send to Hager B&R the names and addresses of all contractors who have purchased the 'mono' RCBO's from their branch (wherever possible including the contact details).
4. Call the recall hotline on **1300 786 685** or email [recall@hagerbr.com.au](mailto:recall@hagerbr.com.au) if they have any questions related to the recall.
5. Invite contractors to call the recall hotline on **1300 786 685**, email [recall@hagerbr.com.au](mailto:recall@hagerbr.com.au) or connect to the web page [www.rcboreplacement.com.au](http://www.rcboreplacement.com.au) to obtain instructions for replacement of affected products.

The success of this operation depends on our capacity to react quickly.

As partners in the electrical industry, we all share a responsibility and a duty of care to the consumers. We trust you appreciate the critical nature of this recall and we rely on your support and assistance.



### ELECTRICAL SAFETY RECALL

**Single module RCBO's  
(combination RCD & MCB)**  
**Hager 'mono' range**  
**AD310T, AD316T, AD320T & AD325T**

**Identification:**  
Products affected include:  
AD310T - 1 module RCBO 10A 30mA  
AD316T - 1 module RCBO 16A 30mA  
AD320T - 1 module RCBO 20A 30mA  
AD325T - 1 module RCBO 25A 30mA  
These products have been sold nationally from July 2010.  
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**Hazard:**  
Risk of electrical shock.

**Action required:**  
Electrical wholesalers and electrical contractors are advised to stop selling and/or installing the above products and contact Hager B&R Pty Ltd to arrange return of their stock and/or replacement of the installed products.

**For further information**  
Please direct all calls and any queries concerning this recall to  
Telephone: 1300 786 685  
Website: [www.hagerbr.com.au](http://www.hagerbr.com.au)  
Email: [recall@hagerbr.com.au](mailto:recall@hagerbr.com.au)

See [www.recalls.gov.au](http://www.recalls.gov.au) for Australia Product Recalls Information



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